

# COVID Schools Programme Officer



**Heather Cook**

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Please welcome Heather Cook as the newest member of our team. Heather will be taking over as the single point of contact (SPOC) for enquiries from education settings requiring COVID support and advice locally.

As you are all aware the changes in messages from DfE and Public Health are relentless and Heather will support education settings with interpreting current national and regional guidance regarding schools/colleges response to COVID 19.

She will act as a conduit between schools, Education Team, Public Health and Duty Desk providing guidance to schools and colleges experiencing an outbreak. She will be available to provide latest guidance on contact tracing requirements, bubble size, PPE, staff working and risk assessments.

**The notification of cases to both DfE and duty desk will NOT change**

**Slough CV19Notifications** [CV19Notifications@slough.gov.uk](mailto:CV19Notifications@slough.gov.uk)

**Thames Valley Health Protection Team (TVHPT) : 03442 253 861**

**DfE coronavirus helpline** | Telephone 0800 046 8687

If you have a query about coronavirus (COVID-19) relating to schools and other educational establishments, in England contact the DfE dedicated helpline. Lines are open Monday to Friday from 8am to 6pm and weekends 10am to 4pm

**NSPCC: Coronavirus Helpline**

The NSPCC Helpline can be reached 24 hours a day by email, at [help@nspcc.org.uk](mailto:help@nspcc.org.uk), or through its online reporting form on the main NSPCC website. Helpline practitioners can be contacted on 0808 800 5000 Monday to Friday 8am-10pm or 9am-6pm at the weekends.