## Covid-19 Directory of Resources and Support for Education Providers in Slough



	Children and Families - Attendance		
Interim Attendance Team - Service Manager	Farah Malik farah.malik@slough.gov.uk	<ol> <li>Support Slough Schools and parents with LA guidance on attendance based information to ensure all statutory school age children are attending school and support schools through enforcement action.</li> <li>Support children who are Children Missing Education (CME) with appropriate action to ensure a school place is provided.</li> <li>Support parents and schools with guidance on Elective Home Education, and tracking of children whose parents have opted for EHE.</li> </ol>	
Children Missing from Education Lead	Iram Basharat iram.basharat@slough.gov.uk	Support children who are Children Missing Education (CME) with appropriate action to ensure a school place is provided.	
Elective Home Education	Thandiwe Manjelo manjelo.thandiwe@slough.gov.uk	Support parents and schools with guidance on Elective Home Education, and tracking of children whose parents have opted for EHE.	
	Children	and Families - Early Years	
Quality, Care and Learning	earlyyears@slough.gov.uk 01753 476554 www.slough.gov.uk/early-years- childcare/support-together-early- education-resources-steer/1 www.slough.gov.uk/early-years- childcare	<ol> <li>Support calls to EY providers; including SEND support, provision and practice, attendance data, home learning, risk assessments, and other concerns raised during the pandemic.</li> <li>EY news bulletins weekly with key information disseminated from DFE.</li> <li>Termly network meetings including SENDCo, EY Cluster and I Talk (ELLPs); key messages to support education and guidance in response to/impact of Covid-19.</li> <li>Training to EY sector online.</li> </ol>	

Children's Centres	Marie-Claire Avis Senior Co-ordinator for Children's Centres. Marie-Claire.Davern@slough.gov.uk	<ul> <li>Slough Borough Council manages the network of 10 children's centres which are strategically located to serve the entire population of Slough; address and locations can be found here.</li> <li>1. Universal services open to all residents of Slough, including health drop in and checks, speech and language drop in service, little learners groups, adult learning, and groups for families.</li> <li>2. Early years provision is open to all.</li> <li>3. Early years (including full day care) integrated with free early learning for two, three and four year olds, including the extended entitlement - 30 hrs. and wrap around and collection services with the school on a shared site.</li> <li>4. Targeted services including tailored early help for families.</li> </ul>
Health Improvement Officer, Children and Families	Jacqui Shadrache jacqui.shadrache@slough.gov.uk 07889 304302	<ol> <li>Support EY settings, parents and partner agencies to promote and establish the best health improvement messages and practices, with the focus on oral health, healthy eating and nutrition, physical activity and mental health.</li> <li>To plan, and deliver health promotions, health education and interventions for parents and carers in early years settings, contributing to improved health and reducing inequalities for children in Slough.</li> <li>To support and lead in the delivery and establishment of the Early Years health and wellbeing accreditation Kite Mark to Private voluntary and independent nurseries, maintained nurseries, children's centres, childminders and schools.</li> <li>Partner with the Schools health and wellbeing project officer to develop and deliver mental health and emotional wellbeing training for early years settings.</li> </ol>
	Children and	Families – Targeted Services
Family Information Service	www.sloughfamilyservices.org.uk/kb5/ sloughcst/directory/home.page	<ol> <li>Direct signposting to universal and targeted services and support within the community.</li> <li>Virtual FIS sessions for school staff to raise awareness of community services available.</li> </ol>
Early Help Service	www.sloughfamilyservices.org.uk/kb5/ sloughcst/directory/earlyhelp.page	Targeted Family Support for vulnerable children and families, working in partnership with schools and education to ensure safeguarding and welfare.

SEND Information Advice and Support	www.slough.gov.uk/educational- support-services/slough-send-	<ol> <li>Through the service's virtual offer, we have provided connectivity, emotional health check-ins, and worked more flexibly to support needs of families.</li> <li>Since virtual difference in the service of the service</li></ol>
Service (SENDIASS)	information-advice-support-service-sen diass	2. Signposting children, young people and parents to alternative and additional sources of advice, information and support that may be available locally or nationally.
	Pride Sumbachundu pride.sumbachundu@slough.gov.uk sendiass@slough.gov.uk	<ol> <li>Individual casework and representation for those who need it. Support in attending meetings, contributing to assessments and reviews and participating in decisions about outcomes for the child or young person.</li> </ol>
		4. Helping children, young people and their families when things go wrong at any point in education, health and social care.
		5. Supporting children, young people and parents in arranging or attending early disagreement resolution meetings.
		6. Supporting children, young people and parents in managing mediation, appeals to the First-tier Tribunal (Special Educational Needs and Disability), exclusions and complaints on matters related to SEN and disability.
		7. Making children, young people and parents aware of the local authority's services for resolving disagreements and for mediation, and on the routes of appeal and complaint on matters related to SEN and disability.
		8. Provision of advice through individual casework and through work with parent carer support groups, local SEN youth forums or disability groups, or training events.
Getting Help Service (Mental Health)	https://cypf.berkshirehealthcare.nhs.uk /our-services/children-and-adolescent-	1. Short-term support (around six to eight sessions) for children and young people with low to moderate mental health issues.
( )	mental-health-services-camhs/mental- health-support-and-getting-help-teams	2. All therapeutic interventions are discussed with the child or young person and their parent/carer (as appropriate).
	/	3. Signposting to other services and support you to access more intensive CAMHS if it is needed.
Targeted Youth Support	Andalina Kolsawala andalina.kolsawala@slough.gov.uk Early Help Hub - Targeted Youth Support	Includes: Targeted Youth Workers, Return Home Interviewer, Young Carers Coordinator, Child Sexual Exploitation /ENGAGE youth workers, NEET/RONI youth workers (from April 2021), Young Peoples Practitioners (from April 2021).
	youthsupport@slough.gov.uk	1. Screening of all targeted and CSE referrals.
	01753 476589	2. Complete all return home interviews for young people.
		3. Provide targeted youth support interventions within schools and public spaces.
		4. Complete young carers assessments and signpost to relevant support services.
		5. Point of contact for support for liaison regarding young peoples issues.

	Education and Inclusion – Integrated Support Service		
Educational Psychologists and ASD/SEND Teacher Advisors	ISSadmin@slough.gov.uk 01753 787660 www.sloughfamilyservices.org.uk/kb5/ sloughcst/directory/service.page?id=rk R7qVXQgHg	<ol> <li>Critical Incident support – advice and support for settings in the event of the death of a child or staff member.</li> <li>Online webinar resources for teachers (Resilience, Readiness and Recovery) – focused on building resilience, readiness for transitions, coping with bereavement and managing anxiety www.youtube.com/channel/UCSS1rNoVkOPiLYgdiNg_vaw/playlists</li> <li>Consultation and advice relating to mental health needs of pupils and staff, and meeting the needs of children with SEND (part of traded offer).</li> <li>Ongoing delivery of traded and statutory EP services.</li> </ol>	
	Education and Inc	Iusion - School Effectiveness Team	
Covid-19 Schools Programme Officer	Heather Cook heather.cook@slough.gov.uk 07837 725098	<ol> <li>Gatekeeper and Single Point of Contact (SPOC) for the Covid-19 response to education.</li> <li>Supporting education settings around interpreting current national and regional guidance and their response to Covid-19.</li> <li>Conduit between schools, Education Team, Public Health and Duty Desk around all aspects of Covid-19 including Lateral Flow Testing, vaccinations, laptops and school meals.</li> <li>Collating information from schools around vulnerable children/young people known to Slough Children's Services Trust.</li> </ol>	
Education Safeguarding Officer	Jatinder Matharu jatinder.matharu@slough.gov.uk 01753 875068 07714 858213	<ol> <li>Local and national guidance, information, advice, training, guidance and support for DSLs on Covid-19 policy addendums.</li> <li>DSL termly safeguarding newsletter (monthly in last lockdown due to sheer volume of guidance).</li> <li>Termly DSL Network Meetings (which were monthly in last lockdown).</li> <li>Supporting and managing Ofsted/DFE complaints including school follow up.</li> <li>Supporting schools with professional escalation on cases.</li> <li>Contribute professional judgement and expert subject knowledge to safeguarding reviews, case audits and death overview panels and disseminate lessons learnt from local and national SCR's.</li> <li>Leading on CPD for the education workforce creating a highly competent and participative workforce by strengthening the practice skills, knowledge and competencies of staff.</li> <li>Undertake joint investigations, to manage and mitigate risk in education settings.</li> <li>Providing advice, consultation and challenge for leaders, governors and wider workforce.</li> <li>Providing bespoke training to groups of staff or the whole staff team in all schools.</li> <li>Leading the annual S175 safeguarding audit for all settings and offering constructive challenge on behalf of the Safeguarding Partners.</li> </ol>	

Senior Schools	Jo Curd	1. Leading the School Effectiveness Team and External School Effectiveness Partners (SEPs).
Effectiveness Officer	jo.curd@slough.gov.uk 07590 001392	<ol> <li>Seeking to implement the SBC Schools Partnership Offer, whereby schools 'buy' into collaboration with the local authority and each other, giving further support and access to seminars and networks.</li> </ol>
		3. Managing and conducting 'Autumn Term Visits'.
		4. Gathering and analysing the - 'Capacity and Risk Evaluation' (CRE) Schedule, our annual on line self- evaluation process.
		5. Leading and implementing further support days through the year.
Education, Standards and	Deborah Bowers deborah.bowers@slough.gov.uk	1. Promoting inclusion and developing best practice for pupils with SEND in schools. building capacity, knowledge and confidence across the system.
<b>Effectiveness Officer</b>	07712 548725	2. Supporting all SENDCos through a termly network, training, newsletters and emails.
SEND		3. Supporting schools through visits, reports, emails and phone consultations.
		<ol> <li>Promoting collaboration and communication between practitioners, agencies and education settings.</li> </ol>
		<ol> <li>Co-ordination and dissemination of relevant local and national information, advice, training, guidance and support to SENDCos.</li> </ol>
		6. Liaising with the ISS Service and SEND Team regarding the development and dissemination of information.
		7. SENDCo Network Meetings: delivered on a half termly basis
		8. SENDCos encouraged to contact the service for any further information or individual support.
School Health and Wellbeing Project	Susan Dyer susan.dyer@slough.gov.uk 07753 316916	<ol> <li>Information advice and guidance offered to schools on promoting and supporting pupil and staff wellbeing, especially mental and emotional wellbeing during the pandemic.</li> <li>Education Staff Wellbeing Self Care Guide and webpage.</li> </ol>
	https://thelink.slough.gov.uk/schools/s chool-health-and-wellbeing-project	<ol> <li>Support for PSHE/RSHE/Health and Wellbeing Leads including webpages, regular updates, PSHE Networks and training.</li> </ol>
		4. Lockdown PSHE/RSHE Lesson packs on a range of themes identified by schools during the pandemic, sent weekly to all Slough schools.
		5. Facilitating Primary and Secondary PSHE Networks.
		6. Supporting schools to implement national policies and initiatives including the DFE Wellbeing for Education Return programme.
		7. Guiding and supporting schools to embed a whole school approach to promoting the health and wellbeing of their pupils and staff.
		8. Supporting co-ordinated communication with schools about health and wellbeing issues.

Education and Inclusion – School Services		
TheLink Development and Admin Officer	Humza Khalique TheLink@slough.gov.uk 01753 875504 07523 936059	Uploading content to TheLink website from different departments and organisations that the council have been working closely with e.g. Attendance, Early Years, Public Health, Health and Safety, CAMHS, Schools, Ofsted and DfE.
Systems and Information Team - Free School Meals	Anjum Javaid anjum.javaid@slough.gov.uk https://thelink.slough.gov.uk/la- services/fsm-ecs	<ul> <li>To assist schools by assessing Free School Meal (FSM) entitlement for new claimants against the Government's Eligibility Checking Service (ECS).</li> <li>1. General FSM enquiries from schools; FSM batch processing queries; Escalations - anjum.javaid@slough.gov.uk</li> <li>2. Queries on individual FSM applications submitted by schools via S2S - Business Support Team - fsm.admin@slough.gov.uk</li> <li>3. Escalation Queries on individual FSM applications submitted by schools via S2S - anjum.javaid@slough.gov.uk</li> </ul>
Systems and Information Team - Capita and Schools Data	Ellen Lam ellen.lam@slough.gov.uk Anjum Javaid anjum.Javaid@slough.gov.uk	<ul> <li>Supporting schools with UPN and data enquiries from Capita ONE.</li> <li>1. School Census enquiries - anjum.javaid@slough.gov.uk</li> <li>2. AP Census enquiries - ellen.lam@slough.gov.uk</li> <li>3. For all Capita ONE enquiries - SITeam@slough.gov.uk</li> </ul>
Admissions, Fair Access and Exclusions	Admissions.Helpline@slough.gov.uk	To provide an efficient admissions service for in year applicants, children starting school in reception and children transferring from primary to secondary school. To ensure the service is fully co-ordinated with other local authorities and schools.
Slough Music Service	Glynis Murphy Head of Slough Music Service Rebecca Richardson Community projects Manager Gemma Cross Vocal and projects coordinator Zizawe McAllister, Administrator Plus a team of peripatetic instrumental and voice teachers Music.service@slough.gov.uk www.sloughmusicservice.co.uk	<ol> <li>Supporting schools to deliver quality music curriculum including resources.</li> <li>Providing and signposting children and young people to quality extra-curricular musical activities to maintain their interests and mental health online and in person where possible.</li> <li>Providing whole class and individual music lessons in person and online.</li> </ol>

Education and Inclusion – SEND Team				
SEND Team Manager	emma.kinrade@slough.gov.uk sendteam@slough.gov.uk www.sloughfamilyservices.org.uk/kb5/ sloughcst/directory/service.page?id=IL 5W2tHi3EU 01753 787676	<ol> <li>Maintaining statutory services for Education, Health and Care needs assessments and annual reviews by moving all work online - for pupils, parents and professionals.</li> <li>Contacting parents of children with Education, Health and Care Plans via telephone regarding school places and to provide information, advice and signposting regarding services.</li> <li>Collating attendance, risk assessment and school provision information during lockdown and monitoring the responses.</li> <li>Virtual attendance at Special Voices Parent/Carer forum to provide information, advice and signposting and to receive feedback from the parent/carers.</li> </ol>		
	Public Health Slough			
Service Lead Public Health	Sue Foley Consultant Public Health sue.foley@slough.gov.uk 07523 939285	<ol> <li>Strategic Public Health direction.</li> <li>Up to date (as far as we can get!) information regarding Government, Regional and Berkshire decisions and announcements re Covid-19 affecting schools and parents.</li> <li>Tie in to other wider determinants of health and recovery plans regarding Covid-19.</li> </ol>		
Public Health Programme Manager	Dr. Vanita Dutta vanita.dutta@slough.gov.uk 07545 083411	<ol> <li>Lead for Public Health team and overall public health portfolio holder.</li> <li>Responsible for Covid-19 Epidemiology data for Slough.</li> <li>Lead for Covid-19 NHS Test and Trace local contact tracing.</li> </ol>		
Programmes	www.publichealthslough.co.uk Active Home Life - Slough Borough Council (publichealthslough.co.uk) Home - HWS Slough (healthandwellbeingslough.co.uk)	<ol> <li>Health at Home platform offering support for all areas of health including; staying active at home, mental health, healthy eating, sexual health, stop smoking support.</li> <li>Downloadable infographics specific to early years, primary school and families on how to stay active at home.</li> <li>Tailored health and wellbeing infographic for children that have to self-isolate for 10 days.</li> <li>"Camp Island" app for primary school age children (Through our integrated wellbeing service – Health and Wellbeing Slough).</li> <li>Free online weight management service for adults and soon to be for adolescents through Health and Wellbeing Slough.</li> <li>Weight management intervention for primary school children (Let's Get Going) through Health and Wellbeing Slough.</li> <li>Tailored support for schools, staff and families around Covid-19 vaccine hesitancy.</li> <li>Active Movement programme for all primary and secondary schools. Universal behaviour change programme to reduce sedentary behaviour and support general wellbeing. (Currently embedded in 24 primary, 1 secondary and 17 Early years sites.)</li> </ol>		

Pan Berkshire Child Death Overview Panel (CDOP)	Lorna Tunstall Pan Berkshire CDOP Coordinator 07850 209095 Iorna.tunstall@slough.gov.uk Iorna.tunstall@nhs.net Pan Berkshire CDOP website: www.berkshirewestccg.nhs.uk/cdop	<ol> <li>The point of contact following the death (expected or unexpected) of a school aged child.</li> <li>Part of the investigation process and will contact the school to request information.</li> <li>Support for schools can be obtained via the attached bereavement pack www.gscb.org.uk/media/2093802/guidance-for-dealing-with-a-sudden-or-traumatic-death-pack-for-schools-feb-2017.pdf</li> </ol>
	Slough Borough Cou	ncil - other departments and services
Covid-19 Operations Manager	Alison Hibbert coronavirus@slough.gov.uk	Responsible for the co-ordination of the council's governance and response to all Covid-19 related areas and enquiries.
Parks and Open Spaces	Gerald Pleace gerald.pleace@slough.gov.uk	General information available on what is available in Slough's parks and open spaces. www.slough.gov.uk/directory/7/parks-and-green-spaces
Leisure Services	Michael Shepherd michael.shepherd@slough.gov.uk Billy Cousins, Covid-19 Community Response team/Active Communities Officer billy.cousins@slough.gov.uk 01753 875784 (Ext. 5784) 07841 522199 01753 944198 (Community Response)	General information on what is happening locally in regards to sport and physical activity; covering leisure centres, Active Slough programmes (virtual) and sports clubs. www.slough.gov.uk/sports-activities
Communications Manager	Kate Pratt communications@slough.gov.uk kate.pratt@slough.gov.uk 01753 875088 07973 835052	<ol> <li>Media relations</li> <li>Internal communications</li> <li>Social media relations</li> <li>Crisis communications</li> </ol>
Head of Property Services	Fin Garvey fin.garvey@slough.gov.uk 07511 048404	Testing Sites Coordination

Performance Insight Analyst	Hannah Burgess hannah.burgess@slough.gov.uk 07749 710088	<ul><li>Support for schools with queries about:</li><li>1. Support for Clinically Extremely Vulnerable (CEV) residents.</li><li>2. Work with One Slough on volunteer response.</li></ul>
Health and Safety Team	Vicki Swift victoria.swift@slough.gov.uk 01753 875046 01753 875742	<ol> <li>H&amp;S advice in relation to Covid-19, risk assessments, building compliance etc.</li> <li>Guidance updates.</li> <li>Telephone queries on Covid-19 H&amp;S related issues</li> <li>NB: During lockdowns the H&amp;S Team provide Covid-19 related safety advice to all schools. At all other times, advice and support is only provided to those schools that have purchased the H&amp;S SLA.</li> </ol>
Community Transport	John Northam john.northam@slough.gov.uk 01753 477240 https://thelink.slough.gov.uk/la- services/access-to-educationservices/ home-to-school-transport-service	<ol> <li>Provide home to school transport for pupils entitled to free transport. Generally SEND children and SEND children of key worker children provided transport.</li> <li>Liaise with Bus Operators regarding additional dedicated services required due to restrictions caused by social distancing on usual public services.</li> </ol>
Regulatory Services/ Food and Safety Team	Ann Stewart, Food Team Leader 01753 475111 CV19Notifications@slough.gov.uk	<ol> <li>Receipt and consolidation of notifications from high risk settings including education and childcare settings.</li> <li>Gathering information from notifiers to support internal teams.</li> <li>Participation in ICTs as and when requested.</li> </ol>
	Slough Chi	dren's Services Trust (SCST)
Quality Assurance and Safeguarding	LADO@scstrust.co.uk 07927 681858 01753 690906 Where possible, please use the LADO Referral Form.	<ul> <li>A referral should always be made to the Local Authority Designated Officer (LADO) if there is an allegation or concern that a person who works with children has:</li> <li>Behaved in a way that has harmed a child, or may have harmed a child;</li> <li>Possibly committed a criminal offence against or related to a child;</li> <li>Behaved towards a child or children in a way that indicates he or she may pose a risk of harm to children.</li> <li>If you are unsure whether your concern meets these criteria you can contact the LADO for further advice and guidance. The LADO will:</li> <li>Provide advice and guidance to employers and voluntary organisations.</li> <li>Provide management and oversight of allegations against staff and volunteers who work with children.</li> <li>Liaise with the police and other agencies.</li> <li>Monitor the progress of cases to ensure they are dealt with as quickly as possible and that the processes followed are fair and consistent.</li> </ul>

Children's Social Care	sloughchildren.referrals@scstrust.co.uk 01753 875362	If you are concerned that a child or young person is being harmed through abuse or neglect, our Referral and Assessment Service is where to start. If the child or young person requires immediate protection please call 01753 875362 and send the electronic multi-agency referral form (MARF) to <b>sloughchildren.referrals@scstrust.co.uk</b> . The operating hours (for this team only) are 9am to 5pm. For emergencies outside of Monday to Friday, 9am-5pm, call the Emergency Duty Team on 01344 786543 email: EDT@bracknell-forest.gov.uk or dial 999.
Virtual School for Children Looked After (CLA) by Slough Local Authority and Care Leavers	https://thelink.slough.gov.uk/la- services/inclusion-services/virtual- school Anne Bunce, Head Teacher Anne.bunce@scstrust.co.uk 07544 378514 Sherry Landa, Birth to Age 11 Julia Elmes Rozario, Secondary and Transition to Secondary Heather Boyle, Secondary Cherie Sears, Secondary Cherie Sears, Secondary Sameena Rizvi, Post 16 Education Nathan Richardson, NEET to EET primarily CLA and Post 16 Ewen Godfrey, Previously Looked after (not return to Parents) Reem Ali, Post 16 and YOT into education training and employment Farrah Mughal, Finance and admin Email firstname.last name@scstrust.co.uk	<ol> <li>A team of education specialists who are there to ensure that children looked after and children who have left care are supported and achieve their full potential in education.</li> <li>Support for children looked after by Slough wherever they go to school, supporting their learning in school or working remotely.</li> </ol>