

## Enable Help and support:

To support and assist you with completing your audit please refer to the following.

- User video guides – which can be accessed here  
<https://vimeo.com/virtualcollege/enable-lms-user-guides>
- User guides (PDF) – these can be accessed through the platform using the help and support tab at the bottom of the dashboard (once logged in)
- Technical requirements document– To ensure your systems are compatible with the software system.



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College-Technical Rec

- The privacy statement for the Virtual College can be found here: <https://www.virtual-college.co.uk/privacy-policy>
- For any technical issues please contact Virtual College on 01943 885085 ext 612 Mon-Friday 8:30am – 5pm or e-mail [Customersupport@virtual-college.co.uk](mailto:Customersupport@virtual-college.co.uk)
- Please contact Jatinder Matharu – Education Safeguarding Professional if you require any clarification regarding the content (questions) at: [Jatinder.matharu@slough.gov.uk](mailto:Jatinder.matharu@slough.gov.uk) |07714 858213
- For any password resets please select the [Log In - Enable \(vc-enable.co.uk\) forgotten your password?](#) Link on the login page which will generate a link to your e-mail address allowing you to reset your password within 1 hour.