

Identifying travel and transport issues

Better by...



About this activity

Suitable for all schools and nurseries.

Identify and record your school's travel and transport issues to help to track progress and areas for improvement.

Work with your school travel working group and senior management team (SMT) to identify the key issues for your school.

To help with this process you can:

- Look at your hands-up survey data for pupils and staff to see their travel behaviours
- Speak with the wider school community to find out what travel issues people are experiencing.
- Ask what is preventing people travelling in a particular way - is there a negative perception about certain types of active travel? Is there a barrier to accessing it - such as a skill gap, lack of experience or equipment that they need?

Some examples of issues are: 'Car use is too high', 'there is not enough bike parking', 'parking on zig-zag lines' or a perception that it is 'too far to walk'.

Top tip: When we assess your accreditation application, we look for evidence that the travel issues you raise have corresponding potential solutions, actions and resolutions. So it's important to keep your school's issues updated with your progress and any resolutions you've found.

How to evidence your activity

- Involve your borough officer: Share your ideas, agree your objectives and discuss any challenges you face
- Sign in to Modeshift STARS to add your story

Please note: You do not need to complete the 'Tell your story' page, this page is for guidance only.

How it helps

- Supports all Modeshift STARS travel activities
- Promotes active travel at leadership level



Activity steps

- 1. Identify issues**
Work with your school travel working group and senior management to identify your school's key travel and transport issues.
- 2. Make a note**
Log on to Modeshift STARS to add your issues to your school's 'issues and targets' page.
- 3. Find solutions**
With your school travel working group and the help of the STARS Online activity bank identify activities you can do to help solve the issues and get planning!
- 4. Record potential solutions**
Once you've agreed on what you will do to resolve your school's issues, log on to Modeshift STARS to record your plan in the issues section of your travel plan.
- 5. Check for success**
At the end of the year, look back at the issues you listed to see whether the activities you planned helped to resolve them. If not, what can you do differently next time?
- 6. Update your issue to 'resolved'**
When your issue has been resolved, don't forget to visit the issues page on STARS Online to mark your issue as complete
- 7. Tell your story**
Add your story to the Modeshift STARS website and feedback to your borough officer.