

## Children's Centres Cluster Meeting Service Partner Network Meeting at Penn Road Children's Centre Thursday, 5<sup>th</sup> October 2017 1:00pm – 3:00pm

AGENDA	ACTION POINTS
1. Welcome and apologies	Michael Jarrett – Service Lead, Early Years and Development, Kelsey Heard - Speech And Language Therapist, Gail Hill – Support worker P3, Liz McMillan – Libraries Manager, Jo Mullin – Children's Centre Family Services Officer, Donna Briggs – Senior Coordinator Family Learning, Alex Goldberg – National Management Trainee, Jess Green – National Management Trainee, Alan Costello - Libraries Senior Customer Supervisor, Sharon Rose – EY Advisory Teacher, Emma Briggs – Early Years Manager, Punam Kharbanda - Building Family Bridges Co-ordinator, Anne Evans – Senior Coordinator Family Services.
2. Actions from previous meeting	Notes of previous meeting agreed.
3. Update re Head of Service	Michael Jarrett introduced himself to the meeting as Service Lead, Early Years and Development .
	He is looking forward to working in Slough and ensuring there is the infra structure in place to enable
	Early Years to meet the challenge of the regeneration and new buildings in Slough that will attract new families.
	The FIS and SEND team have re-joined SBC from the Slough Children's Trust The FIS will sit within the Early Years Teams
4. Review Terms of Reference	Terms of Reference reviewed and will be reviewed on an annual basis every Autumn.
	Membership includes representation by JCP – they do have a duty under working together to work in
	partnership with Children's Centres but nationally there have been difficulties due to capacity within
	JCP – establish who the partnership manager is and invite to future meetings.
	Under additional membership to include 5 other service partners relevant to the priorities in the area
	this must become a standing item on the agenda for future meetings.
	Under Purpose of the Service Partner Network Meeting add:
	Link all tasks to Early Help Strategy – whilst also ensuring duplication with Early Help Collaborative is
	avoided. Remove Annual dialogue from list of meetings. With above changes the TOR were agreed.

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5. Satellite Libraries Review	Satellite libraries based in Chalvey Community Centre, Vicarage Way and Wexham Road Children's
	Centres operating since 2011/12 have been subject to a review by an external company
	commissioned by the Library Service. The libraries based in the Children's Centres are self service,
	no library staff are based there and are delivered in partnership between Library and Children's
	Centre staff. Data showed performance was low. Findings from the review are that all satellite sites
	add value to the service offer, they are all well used but not in the traditional library manner which is
	why they were showing up as under performing. Many families were observed to read the books
	together but as the books had not been borrowed they were not counted in library stats.
	Need to consider ways to informally count numbers, collect case studies and anecdotal evidence.
	90% of book borrowing from the satellite libraries relates to children's books.
	Link to service delivery plan to promote reading and interest in reading at every opportunity.
	Library and Children's Centre staff are meeting to introduce the recommendations from the review
	including consideration of joint registrations, increase in EAL reading materials, linking reading
	material to adult learning and other services taking place in the Children's Centre
6. Performance Monitoring	SPNM to be used to gather local intelligence and data from partners to establish a regular cycle of
Evidence of impact	identifying the priorities in order to determine services.
Data to inform SEF / area	Current priorities across Slough are obesity in children under 5/ take up of immunisations and
priorities	reading. Consultation and research on activities and the impact they are having must follow.
Parent feedback	Parent Focus Groups were carried out jointly with the HV team, the focus was on information
EY Providers' feedback	methods provided by the HV team including access to Duty HV by Telephone or E mail and
Service Partner feedback	potential for a skype support, other questions related to safety in the home and local neighbourhood.
	Graphs of results attached.
	See attached SPNM reports.
	Family Services Officers are making contact with local PVI to gather intelligence on local area and
	ensure the PVI are familiar with who to contact for family support.

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7. Update from Local Area	Local Area Early Help Collaboratives are now introduced to Slough in 4 areas, initial meetings have
Collaborative	taken place to determine priorities with an objective of improving the effectiveness of early help
	support in local areas. The potential is to provide inter agency direction and governance of
	provisions and services for children and families at a local level. Services should be responsive and
	flexible to need of families with children initially under 11 years (they will be extended to 0 to 19 as
	they become more established). To provide a collaborative identity between statutory, private and
	independent partners that are best placed to address use of resources, taking an evidence based
	approach and reducing the number of referrals that fail to meet the threshold.
8. Showcase – data/performance	A template will be circulated prior to next meeting to record evidence of impact in each service area.
	Showcase the data in the Spring term, it will be reported to strategic meetings and reports to Cabinet
	about the difference we are making to address priorities in each cluster.
	Future meetings will be paperless, all info will be sent out electronically and shared at the meeting
	using the smart board.
9. Services new to the area, any	SAL - on line toolkit has been improved and is more user friendly.
identified gaps and emerging needs	https://cypf.berkshirehealthcare.nhs.uk/support-and-advice/
	Changes to delivery include more demo sessions, stand alone appointments for strategies to assist
	the child in the home. Key person could also attend.
	If parent ahs consented SAL will speak directly to the setting, onus is on the parent to liaise with SAL.
	P3 – Encourage families with housing, benefit and debt issues to access the P3 Drop In.
	FIS – Continue to increase outreach, stats are still being analysed will show the trend for information
	in each area. – SEND Offer continues to be a priority, Local Offer Live event 23/11/17 9.30 to 1.30 at
	Singh Sabha. For professionals and parent/carers. All invited. FIS website to be relaunched
	FS - Baby Massage – 8 mums and babies attending current course, mix of targeted and universal,

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	feedback from mums is that babies are sleeping better. I attendee is taking her 6 <sup>th</sup> baby others are all
	first time parents.
	FL – Demands of little sessions are growing – 2 <sup>nd</sup> group to start after half term, waiting list some weeks of 14 families.
	Toilet training workshop in this area - planned to meet a need identified from EYFS data.
	I Talk – focus on home language. Summer term 2017 data related to 2240 children, Slough wide
	19% were deemed to be at risk of delay in speech, sound and talk. In Wexham Road area this figure is 14% in Penn Road this figure is 19%.
	Emmas data to follow
	Punam – Building Family Bridges is a joint project- key partners DASH, Destiny Support, Home Start and Groundworks. Supporting people into training and employment. Designed to improve the prospects of families with complex needs.
10. Review membership – 5 Service	
Partners relevant to priorities in the	
area should be represented	
11.Matters to report to Slough	
Children's Centre Advisory Board –	

AGENDA	ACTION POINTS
meeting 31/10/ 2017 at 1.00pm	
12. Prevent Duties	
13. Date of next meetings:	Spring term – date to be agreed at meeting
	Summer term – date to be agreed at meeting