



Improving Slough Information & Services Guide (FIS Website)

We want to build a website that's simple, up-to-date and genuinely helpful — a place where anyone in Slough can quickly find trustworthy information about childcare, SEND, Family Hubs, early help and other support available in our community.





The **Slough's Family Information Service (FIS)** website

<https://www.sloughfamilyservices.org.uk>

- Supports childcare, SEND, Family Hubs & early help
- Needs to align with **Best Start in Life – Family Hubs**
- Current journeys don't always meet user needs
- We want it to be clear, trusted and easy to use





What We're Doing (2026–2027)

- Redesigning the **FIS & SEND Local Offer website**
- Putting **families, carers, young people and professionals** at the centre
- Using **real feedback** to guide improvements
- Starting with **quick wins**, building long-term foundations

This work will shape how people across Slough find the right support at the right time.





Help Us Shape It

We need your help to spread the survey

- Complete the short online survey
- Share the QR code with:
 - Families & carers
 - Young people
 - **Other colleagues / Professionals**
- Promote it in waiting areas, newsletters & team meetings

 **Scan the QR code to share your views**

Or share this link:

<https://slough.citizenspace.com/childrens/slough-information-and-services-guide>

Every response helps improve access to support in Slough.

