



Early Help and One Front Door

Slough services for vulnerable families and children in need of help and protection

Launch of Phase 2 | 1 December, 2018

Building on the success of our FIRST (Family Information Resource Support Team) pilot of early help services, and the improvements this has made to children's social care services at Slough Children's Services Trust and Slough Borough Council, we are now ready to launch Phase 2 of our early help and one front door joined up service.

The new service is simpler and clearer for referrers:

- All referrals, both early help and social care, will come into the one front door – no need for referrers to decide whether this is tier 2 or tier 3
- One agreed referral form
- One phone number – 01753 875362
- One email address for referrals – currently child.protection@scstrust.co.uk

If you have any questions then please contact:

Donna Briggs

Operational Manager of FIRST
01753 476589
donna.briggs@slough.gov.uk

Karin Courtman

Head of Improvement at the Trust
01753 477176
karin.courtman@scstrust.co.uk

***Slough Children's Services Trust and Slough Borough Council
– working in partnership to improve the lives of vulnerable
children, young people and families in Slough.***



Lisa Humphreys

Chief Executive
Slough Children's Services Trust



Cate Duffy

Director of Children, Learning and Skills
Slough Borough Council