\*Special Educational Needs (SEN) is a legal term. It describes the needs of a child who has difficulty or disability which makes learning harder for them than for other children of their age.

SEND Code of Practice (2015) identifies four broad areas of need:

- communication and interaction
- cognition and learning
- social, emotional and mental health difficulties
- sensory and/or physical needs.

If you would like assistance with the translation of the information in this document, please ask an English speaking person to request this by calling 01753 787693.

यदि आप इस दस्तावेज में दी गई जानकारी के अनुवाद किए जाने की सहायता चाहते हैं तो कृपया किसी अंग्रेजी भाषी व्यक्ति से यह अनुरोध करने के लिए 01753 787693 पर बात करके कहें.

ਜੇ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਵਿਚਲੀ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ ਕਰਨ ਲਈ ਸਹਾਇਤਾ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਸੇ ਅੰਗਰੇਜ਼ੀ ਬੋਲਣ ਵਾਲੇ ਵਿਅਕਤੀ ਨੂੰ 01753 787693 ਉੱਤੇ ਕਾਲ ਕਰਕੇ ਇਸ ਬਾਰੇ ਬੇਨਤੀ ਕਰਨ ਲਈ ਕਹੋ।

Aby uzyskać pomoc odnośnie tłumaczenia instrukcji zawartych w niniejszym dokumencie, należy zwrócić się do osoby mówiącej po angielsku, aby zadzwoniła w tej sprawie pod numer 01753 787693.

Haddii aad doonayso caawinaad ah in lagu turjibaano warbixinta dukumeentigaan ku qoran, fadlan weydiiso in qof ku hadla Inriis uu ku Waco 01753 787693 si uu kugu codsado.

اگر آپ کو اس دستاویز میں دی گئی معلومات کے تر جمے کے سلسلے میں مدد چاہئے تو، بر اہ کرم ایک انگریزی بولنے والے شخص سے 787693 787630 پر کال کرکے اس کی درخو است کرنے کے لئے کہیں۔

This document can be made available on audio tape, braille or in large print, and is also available on the website where it can easily be viewed in larger print.

Slough Special
Educational Needs
and Disability
Information, Advice
and Support Service
(SENDIASS)

Providing information, advice and support to children and young people with special educational needs\* or disabilities, and their parents and carers.

For information please call: 01753 787693

You can contact SENDIASS:



sendiass@slough.gov.uk

www.sloughsendiass.org.uk

working with













Slough's Special Educational Needs and Disability Information, Advice and Support Service (SENDIASS) is a free, impartial and confidential service that provides information, advice and support to children and young people (up to the age of 25) with SEND, and their parents and carers.

## We provide information, advice and support on:

- all aspects of SEND, from initial concerns and identification through to ongoing support and provision
- the law on SEND, health and social care
- Slough's local policy and practice
- personalisation and personal budgets
- resolving disagreements and mediation
- the Local Offer.

## How we do this

- Signpost you to other sources of information or advice.
- Help you find, understand and interpret relevant information.
- · Support you to make your own decisions.
- Attend meetings with you, support with letters.
- Provide information about mediation.
- Ensure your views are heard and can influence local policies.

## What sort of situations can we help you with?

- Supporting a child, young person or their parents following a diagnosis of SEND.
- Requesting an education, health and care assessment.
- Supporting you to work in partnership with your educational setting, Slough SEND service and other services.
- · Providing support around exclusions.
- Helping to find a suitable education place, including school visits.
- Supporting in SEND appeal processes such as transport, school placement or plans.



## How we work?

- Slough's SEND Information, Advice and Support Service has a friendly team of fully trained staff who are experienced in supporting children, and young people with SEND, and their parents and carers.
- The service provided is confidential and impartial. This means any personal information you give us will only be shared if we have your consent.
- The service is provided independently by Slough Borough Council and works in partnership with the local parent/carers group. This ensures the information, advice and support given is impartial.