

CYPIT Launch of OT and Physio Enquiries line



Enquiries lines go live on 4th November

Exciting changes in how you access our Occupational Therapy and Physiotherapy services. Now you can just call us!

As part of the new Integrated Therapies contract in the east of the county, CYPIT are launching an Enquiries, Advice and Support service (EAS) which includes a clinical enquiries line. This exciting offer was set up following positive feedback from service users about the early years speech and language therapy enquiries line.

To request help, advice or support from the service, anyone with a concern about a child can contact our service to discuss their needs with an OT or Physiotherapist. Our phonelines are open on a Tuesday and a Thursday.

 **0118 9043700** Tues and Thurs 9.00 – 3.30 **for OT**

 **0118 9043700** Tues 12.30-3.30 and Thurs 9-12 **for Physio**

Requests for help can be made for children and young people 0-18 years old with an East Berkshire GP and/or who live in East Berkshire and who meet our service criteria (please see our website).

We can accept requests from parents, teachers, SENCOs, GPs and other health professionals with parental consent. Health professionals in acute settings will use a referral form to access the service.

Talking directly to the person who is concerned about a child will help us to better understand how the child's needs are impacting on them and jointly agree next steps to meet their needs. This may include specific advice and strategies to try at home, school or in the child's early years setting, signposting to other services or a local clinic/school assessment.

For more advice, support and resources, please visit our website



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